

These terms and conditions form the basis on which you can visit us and our website. Please read them carefully as they contain important information.

This site is owned and operated by The Aurora DeJuliis, MD, European Medi-Spa LLC, 8 Hillside Ave, Suite 102, Montclair, NJ, 07042.

If you have any queries about these terms and conditions, or suggestions or comments for improvements for the site, you can contact us at info@auroradejuliismd.com or call 973-338-6300.

We may alter these Terms and Conditions at any time. These Terms and Conditions do not affect your statutory rights.

Shopping with Us

Shopping with us is easy. Click on any items you wish to purchase, add the item(s) to your shopping basket, and then click through to complete the customer information and payment details.

There is no minimum order; all orders are processed in \$US and remain the property of The Aurora DeJuliis, MD, European Medi-Spa until paid for in full.

For orders sent within New Jersey, the current rate of sales tax will be applied. Sales tax will not be charged on any orders sent outside of New Jersey.

All orders are subject to acceptance and availability. If the goods are not in stock at the time of the order or we are unable to fill an order for another reason (eg incorrect pricing), then we will contact you and we can either place it on back order or cancel it as you decide.

You can make changes to your order up until you press 'Submit' for payment. If you realize that you have made an error after this time, then please contact us asap so we can work out the solution.

Payment is made via [authorize.net](https://www.authorize.net/), a secure payment processing third party.

Security

No debit or credit card details are stored on our computers or in writing after a transaction is complete.

We are PCI Data Security Standard compliant.

Delivery

We ship orders via Priority Mail US Postal Service, delivery is usually within three days.

There is free pick-up from the office: order online and pay, for speedy collection. Our office is at 8 Hillside Ave, Suite 102, Montclair, NJ, 07042. Please check our opening hours before coming to pick up.

We pack and dispatch orders Monday, Tuesday, Thursday and Friday. If you would like your delivery made using an express service, please contact us.

Returns

If anything in your order is missing or faulty, please let us know asap upon receipt of your order. Please check your order as soon as it arrives.

We know you might change your mind when you receive your items. We are happy to exchange or give a store credit (exclusive of any postage paid) as long as the item is unopened and complete with any original packaging within 30 days of your order date. The item must be in resellable condition. Return postage is your responsibility.

When returning an item to us, please send it to:

The Aurora DeJuliis, MD, European Medi-Spa
8 Hillside Ave, Suite 102
Montclair, NJ 07042

Please include your name and address, original order number, a list of the items being returned and the reason for the return.

We will process your exchange or return as soon as possible, usually within five days. We usually contact you via email or phone to discuss any return or exchange unless it is straight forward.

Get in Touch

If you have any concerns or issues or just want to get in touch please email us at info@auroradejuliismd.com.